

# The CATT Lab

- > 75+ Professional Staff of
  - > Software Developers
  - > Data Scientists
  - > Artists (UI/UX Designers)
  - > Program Managers
  - > IT & Network Engineers
- > 30-60 Students
  - > Transportation
  - > Computer Science
  - > Human Computer Interaction
- > Nonprofit R&D for Transportation



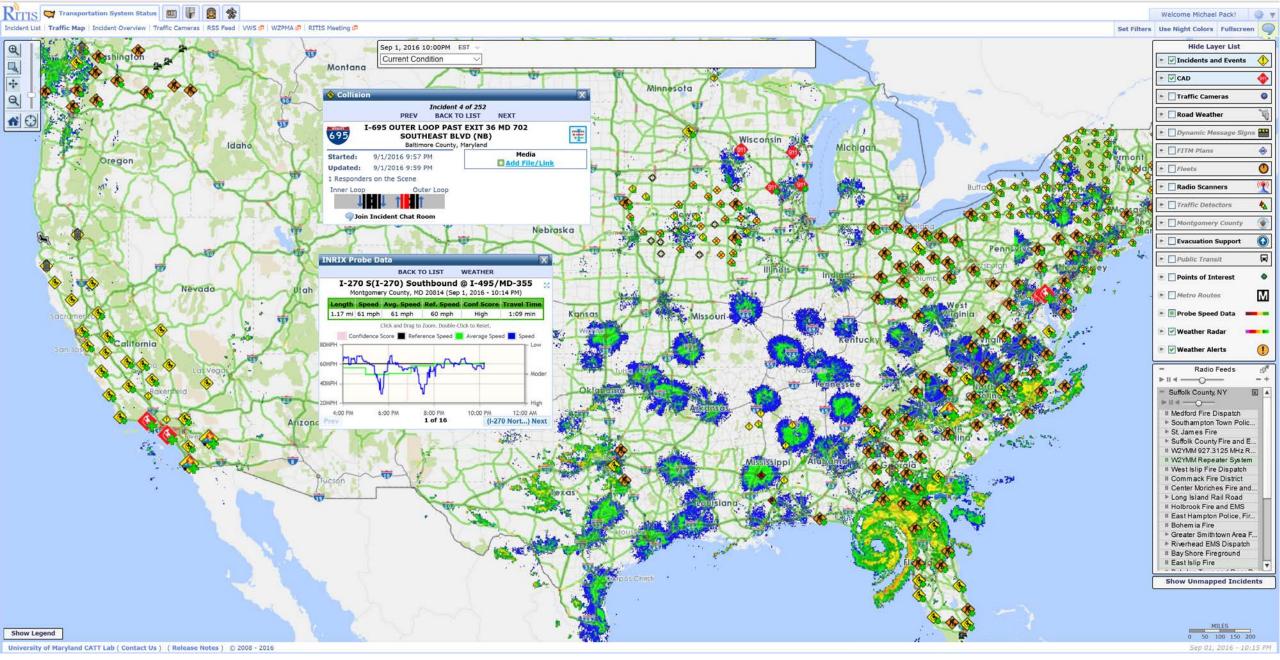


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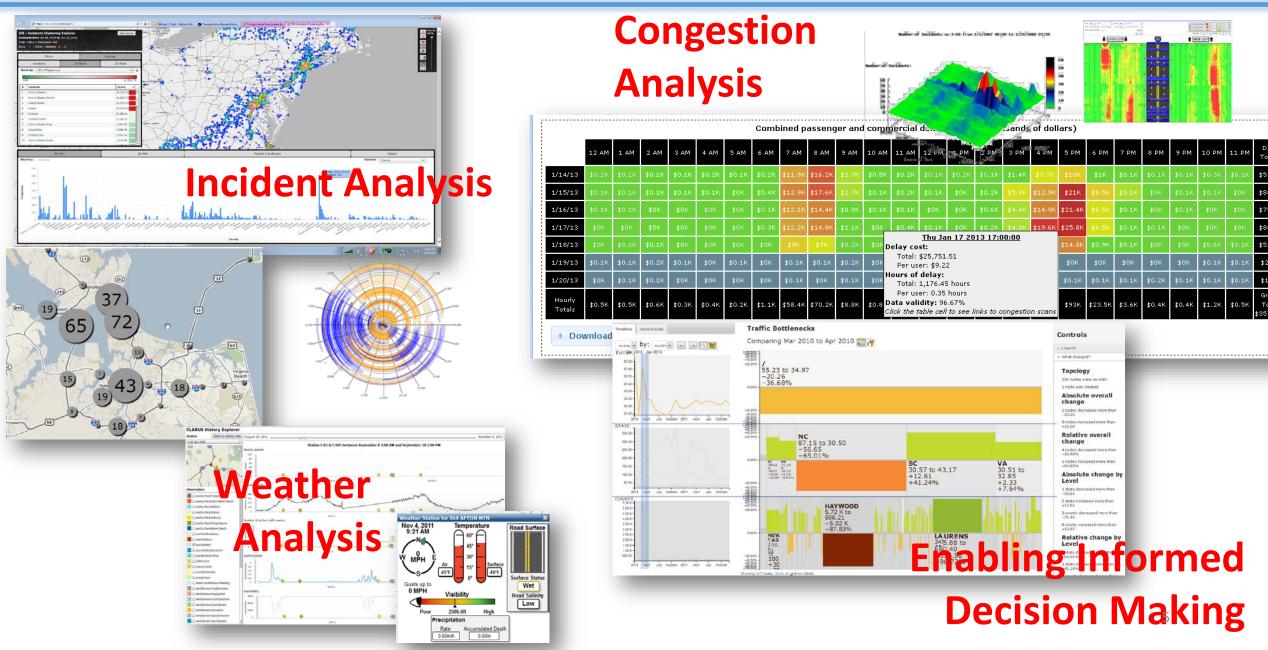
O X



# Communicating with colleagues, evaluating detours, and visualizing the location of responders and assets



# Archived Data Analytics



RITIS 🗢 🗉 F Data Archive 🗟 🌸	Free RITIS 101 training webinar 10am EDT Friday M http://bit.ly/2aP2BZb	larch 22. Register at	Welcome Michae	l VanDaniker!	🌼 🔻	
Event Query Tool   Detector Tools   Data Archive Portal   Probe Data	a Analytics 🗗   INRIX Insights 🗗   Michigan Analytics I	📮   Missouri Analytics 🗗   NPI	MRDS Analytics 🗗	Use Night Colo	rs 9	
<ul> <li>WisDOT CAD (Wisconsin DOT)</li> <li>WMATA (Washington Metropolitan Are</li> <li>WSDOT (Washington State DOT)</li> </ul>	ea Transit Authority)					
EVENT TYPES						
Some available event types are based on the	agencies you have selected					
Include all available event types						
Standardized Types						
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Include all types					- 1	
Crash Vehicle Fire	<ul><li>Disabled Vehicle</li><li>Out Of Fuel</li></ul>	Debris Other				
▼ WSDOT (Washington State DOT) Ag	jency Types					
Include all types					- 1	
<ul> <li>Maintenance</li> <li>Collision</li> <li>Pass Closure</li> </ul>	Rocks     Construction	<ul> <li>Disabled Vehicle</li> <li>Flammable Restr</li> </ul>	iction			
▼ WisDOT CAD (Wisconsin DOT) Age	ncy Types					
Include all types						
Disabled Vehicle     Construction     Maintenance	<ul> <li>Disabled Semi Trailer</li> <li>Accident Involving A Bus</li> <li>Abandoned Vehicle</li> </ul>	Road Debris     Medical Emergen     Accident Investig				
University of Maryland CATT Lab ( Contact Us ) ( Release Note	Disabled Bus     Serious Assident es ) © 2008 - 2019	Vehicle Spun Out	ont	Mar 18, 2019 - 9	• -:09 PM	

RITIS 💙 🗉 F Data Archive 🗟 🌸	Free RITIS 101 training webinar 10am EDT Frida http://bit.ly/2aP2BZb	ay March 22. Register at	Welcome Michael VanDaniker!
Event Query Tool   Detector Tools   Data Archive Portal   Prob	e Data Analytics 🗗   INRIX Insights 🗗   Michigan Analyt	ics 🗗   Missouri Analytics 🗗   NP	MRDS Analytics 🗗 Use Night Colors 🥥
<ul> <li>Maintenance</li> <li>Permit</li> <li>Winter Road Report</li> <li>Special Event</li> <li>Accident Involving A Truck</li> <li>Accident</li> <li>Emergency</li> <li>Incident</li> </ul>	<ul> <li>Abandoned Vehicle</li> <li>Disabled Bus</li> <li>Serious Accident</li> <li>Disabled Truck</li> <li>Incident</li> <li>Numerous Accidents</li> <li>Vehicle On Fire</li> <li>Injury Accident</li> </ul>	Accident Investig     Vehicle Spun Ou     Secondary Accid     Accident Involvin     Accident Involvin     Stalled Vehicle     Accident Involvin     Multi Vehicle Accident	ation Work t ent g A Motorcycle g Hazardous Materials g A Pedestrian
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Vermont	Chelan	Clallam	Clark
To 03/18/2 Virginia	Columbia	Cowlitz	Douglas
Uashington	Ferry	Franklin	Garfield
U West Virginia	Grant	Grays Harbor	Island
Uisconsin	Jefferson	King	Kitsap
U Wyoming	Kittitas	Klickitat	Lewis
	Lincoln	Mason	Okanogan
	Pacific	Pend Oreille	Pierce
	San Juan	Skagit	Skamania
	Snohomish	Spokane	Stevens
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University of Maryland CATT Lab ( Contact Us ) ( Releas	e Notes ) © 2008 - 2019		Mar 18, 2019 - 9:09 PM

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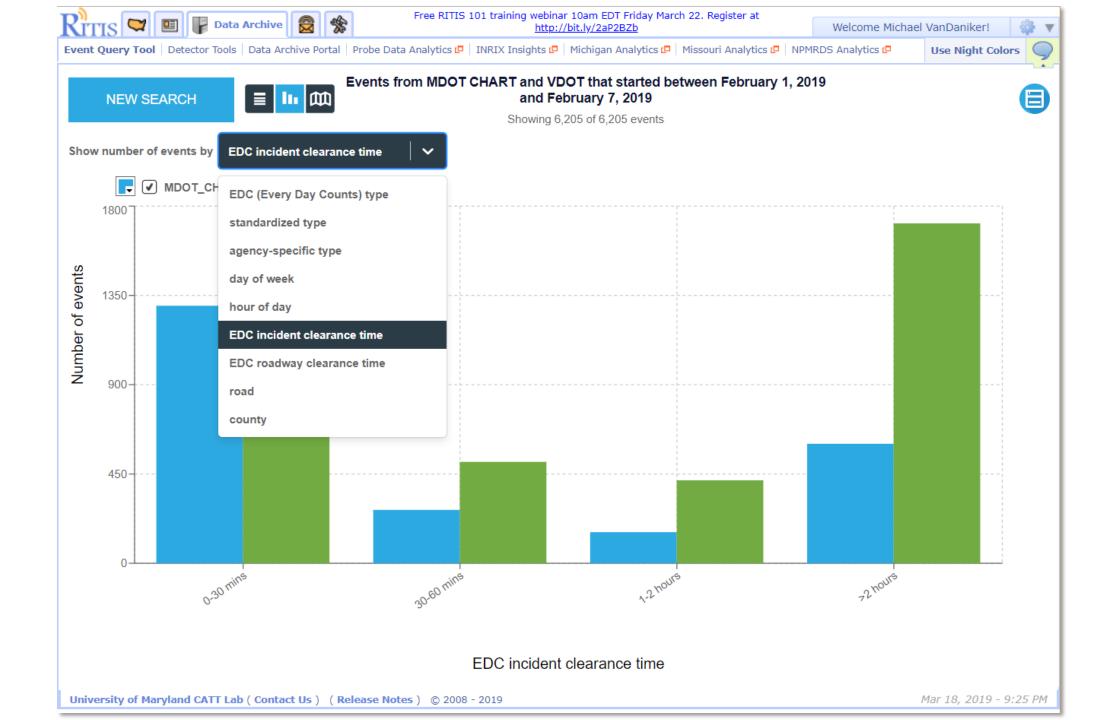
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Č		MDDOT	Disabled Vehicle	Disabled vehicle	2/5/19 2:56 PM -0500	2/5/19 2:57 PM -0500	I-495 OUTER LOOP PRIOR TO EXIT 29 MD	SOC	1 minute		1	
	0	MDDOT	Road Maintenance Operations	Planned roadway closure	2/5/19 9:03 AM -0500	3/10/19 1:38 AM -0500	WORCESTEI COUNTY: MD-528 SOUTH	SOC	32 days 16 hours 34 minutes			1
Ċ		MDDOT	Disabled Vehicle	Disabled vehicle	2/4/19 2:05 PM -0500	2/4/19 2:10 PM -0500	I-270 NORTH PAST EXIT 6. MD 28 W MONTGOME	SOC	4 minutes		1	
Ċ		MDDOT	Disabled Vehicle	Disabled vehicle	2/3/19 7:13 AM -0500	2/3/19 7:18 AM -0500	I-95 NORTH FRENCHTOV RD (I-95 AT JOHN F.	AOC Central	4 minutes		1	
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	•	MDDOT	Road Maintenance Operations	Planned roadway closure	2/7/19 10:54 AM -0500	3/10/19 1:43 AM -0500	US 50 WEST AT MP 34.3 (BAY BRIDGE)LAN	AOC South	30 days 14 hours 49 minutes			1
	0	MDDOT	Road Maintenance Operations	Planned roadway closure	2/5/19 8:49 AM -0500	2/5/19 2:50 PM -0500	MD 103 NOR BETWEEN O MONTGOME RD AND	SOC	6 hours 1 minute			2
Č		MDDOT	Disabled	Disabled	2/6/19 11:41 AM	2/6/19 11:41 AM	I-70 EAST	TOC7	14 seconds		1	

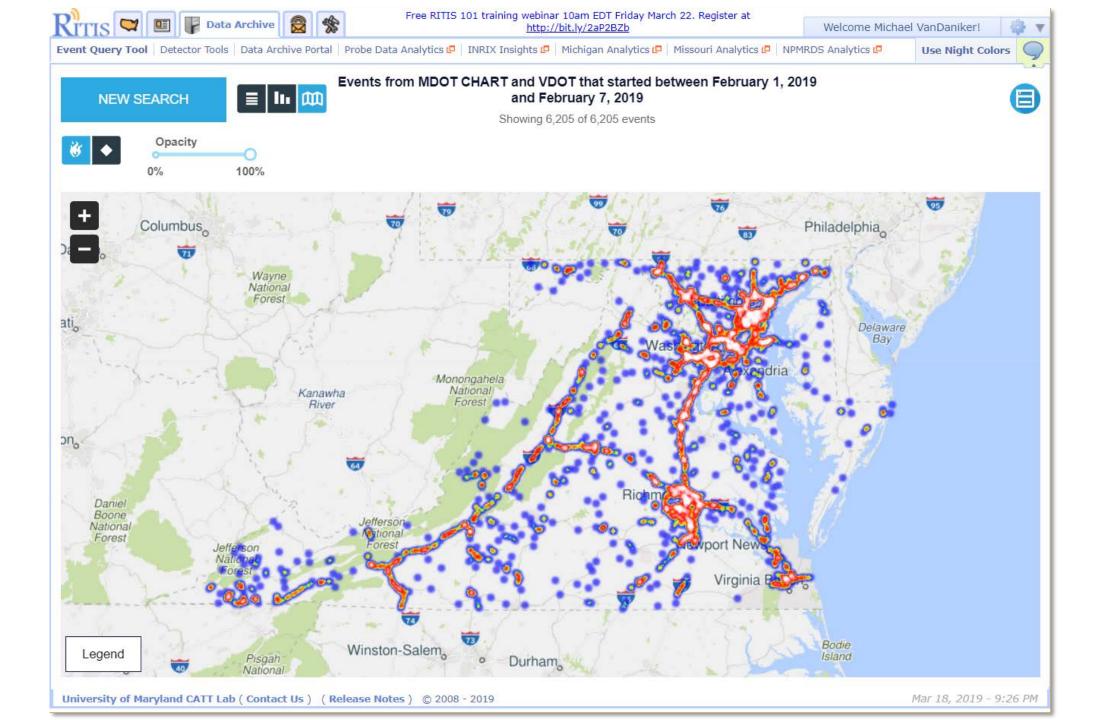
University of Maryland CATT Lab (Contact Us) (Release Notes) © 2008 - 2019

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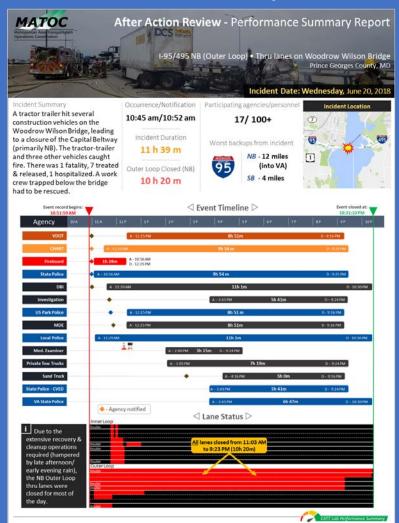


# After-action Review



# AAR Reporting (select pages)

### **Event Summary**



### Alternate Route Impacts

#### **Alternate Route Secondary Incidents**



I-495 (Capital Beltway)

red in the area, primarily due the stop-and-go nature of the queued traffic at the incident site and heavy congestion on alternate outes used to bypass the WWB closure. Below) Several alternate routes were evaluated or Travel Time Index comparisons between Jun 20, 2018, two previous Wednesdays and an average Wednesday for 2017, Results show high extremely high TT indices, with maximum rring between 4 pm and 6 pm Impacts were also felt around Ronald Reagan Washington National Airport, Alexandria, the District of Columbia, major transit corridors and wo planned events in the area: Midday Rally/March - near the National Mall & Pennsylvania Ave (5 000+ attendees) Evening MLB Event - Baltimore Orioles at Washington Nationals in Nationals Park

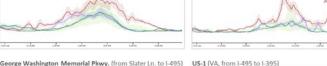
(41,000+ expected attendees)

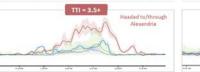
TTI = 41

Major Transit Corridor

(Left) A significant number of secondary

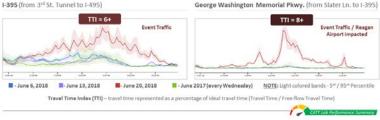
#### Alternate Route Travel Time Index Comparisons George Washington Memorial Pkwy. (from Slater Ln. to I-495) landad away from Alexandria to DC











### Other Impacts

#### **Event Regional Impacts**



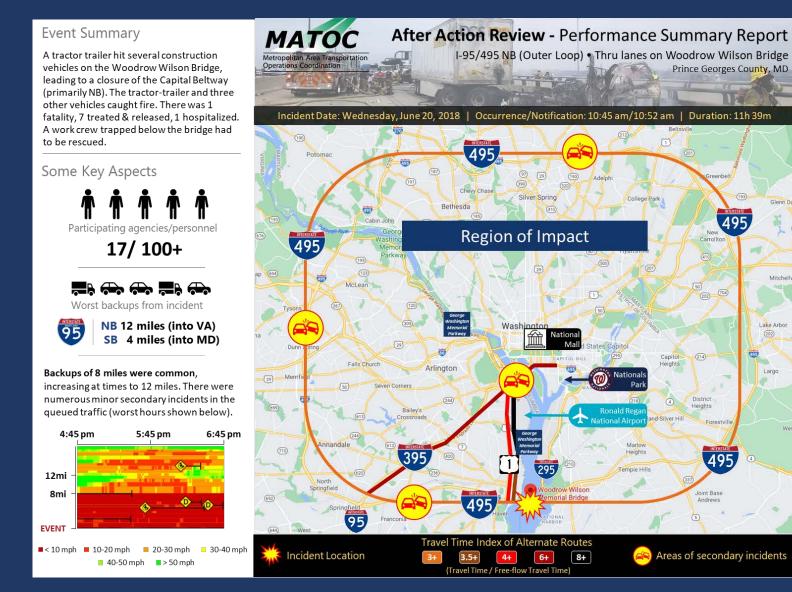




#### National Capital Region | WWB Event Extended Impacts (8:00 PM EST)



# After-Action Reviews (one-pager)



#### Lane Status

Prince Georges County, MD

Lake Arbo

Largo

(214)

District

Heights

Forestville

495

Joint Base

Areas of secondary incidents

Andrews

Capito

Marlov

Heights

Due to the extensive recovery & cleanup operations required (hampered by late afternoon/ early evening rain), the NB Outer Loop thru lanes were closed for most of the day - from 11:03 AM to 9:23 PM (10h 20m).

	ANES CLOSED AY ALERT
User Delay Cost	Comparisons
Delay Cost For the region on this day	% Increase compared to typical Wednesda
\$3,153,861	285% 🔺
Hours of Delay For the region on this day	% Increase compared to typical Wednesda
127,939 perhrs.	285% 🔺
104,440 vehhrs.	295%

#### Other Regional Impacts

Significant Impacts were also felt around Ronald Reagan Washington National Airport, Alexandria, the District of Columbia, major transit corridors (particularly along Route 1) and two planned events in the area:



Mall Midday Rally/March near the National Mall & Pennsylvania Ave (5.000+ attendees)



Park The Baltimore Orioles at Washington Nationals in Nationals Park (41,000+ attendees, late afternoon / early evening)

# After-Action Reviews (one-pager – possible flip side)

Summary Results from Incident Timeline
Traffic Management Center Communications
A CALL AND LARDER IN LARDER IN LARDER IN LARDE
Teaching
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#### After Action Review Takeaways



#### What worked well?

Overall the response was a success given the complicated nature of the incident; there were no single points of failure.

#### What needs improvement?

Some DOT response trucks could have been delayed in responding to the incident given they are not classified as emergency response vehicles.

Delays in opening retractable barriers to bleed off queued traffic lead to additional delays in opening lanes.

Queued motorists upstream from the incident sometimes self-diverted, often reversing down on-ramps which created additional hazards; other factors to consider are knowledge of alternate routes and the influence of personal navigation devices.

There were numerous minor secondary incidents in queued traffic, including an increase in incidents on roadways that served as alternate routes.

Local transit bus operations in the area were severely impacted (but rail services served as a good alternate).

#### Recommendations

- Examine Unified Command & Command Post locations as they related to the WWB
- Regularly train responders on how to operate and open the retractable barriers to address staff turnover (and get the barrier(s) back into a state of good repair)
- Explore opportunities to conduct bridge related training for DOTs and responders
- Expand TMARS access to select field users like Incident Management Coordinators
- Consider periodic reporting via conference calls for major incidents
- Update and share Maryland and Virginia FITM plans; including updates in RITIS
- Explore conducting a broader multi-jurisdiction/multi-discipline AAR for this incident

#### Next Steps

Develop an on-going and comprehensive training program for transportation agencies -DOTs, transit, etc. - law enforcement, fire, safety, contractors and others that focuses on high-profile facilities and catastrophic events. Investigate Virtual Incident Management Training to supplement and enhance traditional training methods.

# After-Action Reviews (one-pager – alternate flip side)

#### Event Photos



Add Photo captions or descriptions here

#### After Action Review Takeaways 🔊

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# Corridor Performance Report (one-pager)

Year

2019

#### **Corridor Performance Report** I-495 to Fort Meade Rd.

**Region of Study:** US-1 between I-495 and Fort Meade Rd.

U.S. Highway 1 is the primary north-south corridor connecting Beltsville and Laurel, Maryland. This portion of US-1 is paralleled by Interstate 95 to the west and the Baltimore Washington Parkway to the east. All three of the routes connect Washington, DC and Baltimore, MD.

This seven-mile section of US-1 between I-495 and Fort Meade Rd. is mostly a four-lane undivided highway. Some sections are fourlane divided, four lane with bidirectional median turns, and sixlane divided.

Average bidirectional weekday daily traffic for this section of highway in 2018 ranged from 41,000 near I-495 to 35,500 in Laurel to 31,500 between MD-200 and MD-212.

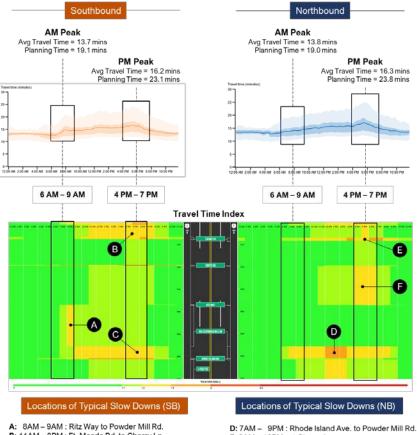
#### Purpose of Study:

This annual study examines the yearly performance of this critical business corridor and compares it to performance in previous years.



#### 2019 Corridor Travel Times

Weekday travel times for the US-1 corridor were aggregated over the entire year and are presented below. This corridor does not exhibit a clear peak travel direction in either the AM or PM peak periods. Instead, the PM peak travel times are consistently higher than the AM peak travel times. In each direction, the average PM peak travel time is approximately 3 minutes longer than the AM peak period travel time, with the planning time being approximately 4 minutes longer. The heat map at the bottom of the page shows the geographic location of typical congestion through the day.



B: 11AM – 8PM : Ft. Meade Rd. to Cherry Ln. C: 9AM – 8PM : Powder Mill Rd. to Rhode Island Ave. D: 7AM – 9PM : Rhode Island Ave. to Powder Mill Rd. E: 8AM – 10PM : at Cherry Ln. F: 4PM – 7PM : Ritz. Way to Contee Rd.

# How-to Guide example (new format & layout)

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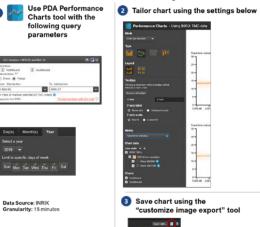
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#### How to make the hourly travel time graph

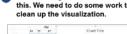




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1 **Corridor Performance Report** I-495 to Fort Meade Rd.

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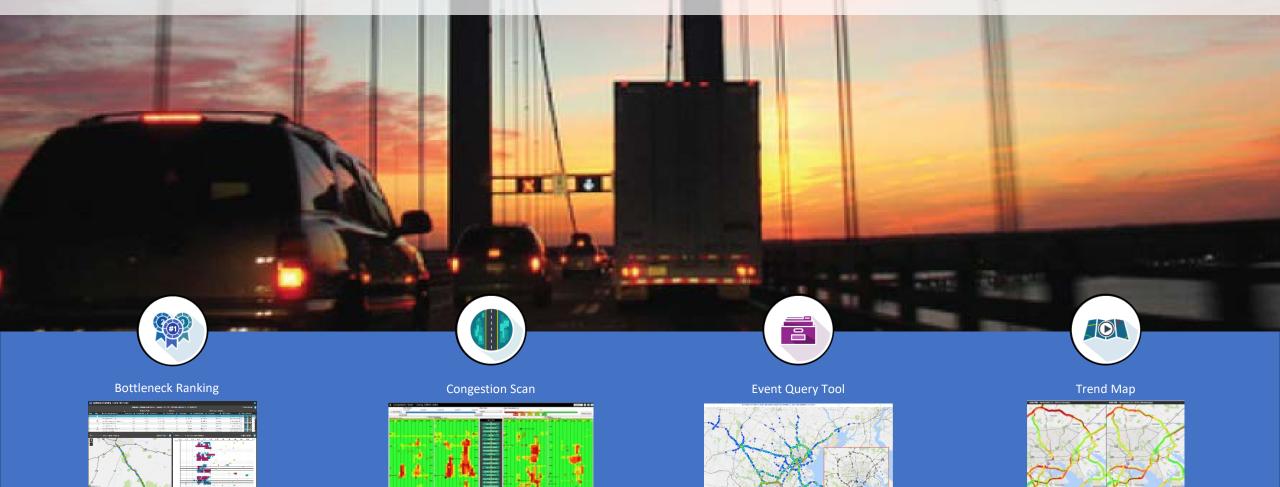
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#### 👩 Name each data series

# Holiday Travel Guide (Forecast Infographic)

### Interstate Travel Forecast for the Baltimore, MD region



## Predicting holiday travel

Using the VPP Suite and RITIS apps, you can create graphics like this:



## Thanksgiving Week 2016

Interstate Travel Forecast for the Baltimore, MD region (Based upon an evaluation of Thanksgiving week in 2015) "Thanksgiving holiday travel is expected to increase from 2015 by 3 percent in Maryland, according to AAA Mid-Atlantic. That's 31,000 more Marylanders on the road from Wednesday, November 23, through Sunday, November 27."

As quoted in BMC's "Cog Quarterly" (Fall / 2016)

TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY	MONDAY
11.22.16	11.23.16	11.24.16	11.25.16	11.26.16	11.27.16	11.28.16
] Avoid 3PM – 7PM	() Avoid 2PM – 5PM	Sreat day to drive!	Sreat day to drive!	Great day to drive!	① Drive Carefully!	() Avoid 3PM – 6PM
INSIGHT	INSIGHT	Імзіднт	Імѕіднт	Імзіднт	INSIGHT	INSIGHT
Worst time between 4pm – 6pm	Collisions are	Low usage all day.	Low usage all day. Black Friday shows a	Low usage all day; only minor	Moderate usage all day, I-95 SB north of	Worst time between 4pm – 5pm
Heaviest congestion	47% higher than normal,		lower usage than an	congestion on I-95.	the city congested	Heaviest congestion
on I-695	statewide.	Happy 🥰	average Friday. Expect Mall		12PM to 7PM. Collisions are	on I-695
(between I-95 & I-70)	Drive carefully!	Thanksgiving	congestion!!		12% higher than normal, statewide.	人



# Holiday Travel Guide (forecast infographic)



#### FORECAST

The Maryland Transportation Authority (MDTA) anticipates a 1.5% increase in traffic volumes compared to last year's Thanksgiving holiday period. Between Tuesday, Nov. 21, and Sunday, Nov. 26, the MDTA expects more than 2.2 million travelers on its highways, bridges and tunnels. The Wednesday before Thanksgiving is typically considered the busiest travel day of the year. Based on traffic counts from previous years, Wednesday, Nov. 22, is expected to be the heaviest travel day. However, in recent years the Tuesday before Thanksgiving has become very busy as well with families trying to beat the rush. Using crowdsourced vehicle probe data, we have determined that peak travel occurs in the 4 o'clock hour on both the Tuesday and Wednesday of Thanksgiving week, making this one of the worst times to travel.

#### **REGION AFFECTED**

- Anne Arundel Co.
- Baltimore City
- Baltimore Co.
- Carroll Co.
- Harford Co.
- Howard Co.

#### LOCATION MAP

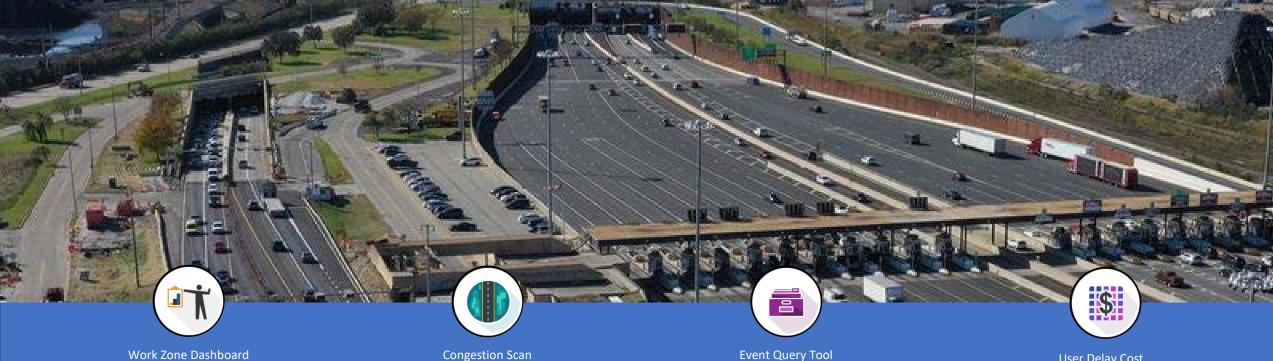


<b>T U E S D A Y</b> 11.22.16	<b>W E D N E S D A Y</b> 11.23.16	<b>T H U R S D A Y</b> 11.24.16	<b>F R I D A Y</b> 11.25.16	<b>S AT U R D A Y</b> 11.26.16	<b>S U N D A Y</b> 11.27.16	<b>M O N D A Y</b> 11.28.16
() Avoid 3 PM – 7 PM	() Avoid 2 PM – 5 PM	(b) Great day to drive!	Sreat day to drive!	left Great day to drive!	① Drive Carefully!	() Avoid 3 PM – 6 PM
I N S I G H T Worst time between 4pm – 6pm Heaviest congestion <b>on 1-695</b> (between 1-95 & 1-70)	I N S I G H T Collisions are 47% higher than normal, statewide. Drive carefully!	I N S I G H T Low usage all day. Happy Thanksgiving	<b>I</b> N S I G H T Low usage all day. Black Friday shows low use than an average Friday.	<b>I</b> N S I G H T Low usage all day; only minor congestion on I-95.	I N SIGHT Moderate usage all day, I-95 SB north of the city congested 12PM to 7PM. Collisions are 12% higher than normal, statewide.	INSIGHT Worst time between 4pm – 5pm Heaviest congestion On I-695

CATT Lab Performance Summ

# Work Zone Impact (Weekly Performance Summary Report)

### I-895 (at the Baltimore Harbor Tunnel)









User Delay Cost



WWW.RITIS.ORG

Work Zone Dashboard Be	ta INRIX 🔻						logged in as Michael	Pack   <u>loqout</u>
	CURRENT WORK ZONES	;			TOP CRITICAL WORK ZONES			٠
REGION/EVENT	# OF NEARBY INCIDENTS	QUEUE Length (MI) <sup>(1)</sup>	USER DELAY COST (\$) <sup>(3)</sup>	SEVERITY/EVENT		LANE STATUS		USER DELAY COST (\$)
District of Columbia (3)	39	0	\$0.5M	Critical (6)			19.6	\$0.4M

✓ Anne Arundel (4)	67	1.2	\$23.5K	1-64W west @ MM 29
MD 173 NORTH/SOUTH BET	-		5 \$497	I-81N north @ MM 16
MD 258 WEST AT SOUTHERN	5	0	\$1.9K	🚯 I-81N north @ MM 16
MD 174 EAST BETWEEN OLD	-	0	\$41	✓ Major (3)
I-895 SOUTH - SOUTH OF EX	62	0	6 \$21.1K	<b>1</b> -95
- Baltimore (16)	43	0	\$25.4K	Roadwork on I-81 no
I-695 INNER LOOP AT EXIT 1	-	0	-	Roadwork on I-81 sou
I-95 NORTH PAST EXIT 67A	-	0	\$44	
MD 45 SOUTH BETWEEN HIL	-	-	\$374	
BALTIMORE COUNTY: I-95 S	11	0	-	
I-695 INNER LOOP AT EXIT 1	-	0	\$27	WORK Z
MD 140 NORTH BETWEEN C	-	0	1 \$285	
I-695 INNER LOOP FROM EXI	-	0	1 \$2.4K	
I-95 SOUTH FROM SOUTHW	7	0	\$2	
I-95 SOUTH FROM EXIT 47A	2	0		Germantown
I-695 EAST BETWEEN YORK	1	0	4 \$55	715
MD 700 EAST/WEST BETWE	-	0	1 \$55	
I-695 INNER LOOP BETWEEN	5	-	\$19	50
BALTIMORE COUNTY: I-695 I	7	0	\$4	J. C.
BALTIMORE COUNTY: MD-45	1	0	\$364	
BALTIMORE COUNTY: MD-54	-	0	\$131	

\$0.3M

\$2.2M

\$0.3M

–<sub>1</sub> \$17.9K

\$2.6K

0.8

0.5

NE LO

0

0.1

4.3

9725

444

211

EVERITY/EVENT	LANE STATUS	QUEUE LENGTH (MI) <sup>(1)</sup>	USER DELAY COST (\$)
r Critical (6)		19.6	\$0.4M
🚸 Roadwork on I-78 eastbound between Exit 49A: PA 100 SOUTH - TREXLERTOWN and Exit 51: US 22 EAST / TO I-476 / TO PA-309 NORTH / PA TURNPIKE / L		3.6	\$6.8K
1-64W west @ MM 294.500	↓↓↓↑	3.2	\$78.9K
1-64W west @ MM 294.500	↓↓↓↑	3.2	\$78.9K
1-64W west @ MM 294.500	↓↓↓↑	3.2	\$78.9K
🚸 I-81N north @ MM 164.000	↓┆↓↑┆┆↑	3.2	\$67.8K
🚸 I-81N north @ MM 164.000	↓↓↓↓	3.2	\$67.8K
Major (3)		6.1	\$23.0K
I-95		2.2	\$301
Roadwork on I-81 northbound between .4 miles south of Exit 168: HIGHLAND PARK BLVD/WILKES-BARRE and .6 miles north of Exit 168: HIGHLAND PARK		2	\$12.1K
🚸 Roadwork on I-81 southbound between .6 miles north of Exit 1758: PA 315 NORTH - DUPONT and .2 miles north of Exit 1758: PA 315 NORTH - DUPONT. T		1.9	\$10.6K

OCATIONS 🏶		USER DELAY COST BY CORRIDOR AND DAY OF WEEK							
			Total User						
		I-270 (MD)	I-95 (MD)	I-495 (MD)	MD-32 (MD)	Daily Totals			
	Wed 7/19	\$147.1K	\$320.7K	\$787.2K	\$43.2K	\$1.3M			
	Thu 7/20	\$145.6K	\$898.1K	\$940.2K	\$45.4K	\$2.0M			
	Fri 7/21	\$62.9K	\$198.6K	\$791.3K	\$26.2K	\$1.1M			
	Sat 7/22	\$51.9K	\$86.4K	\$486.8K	\$10.7K	\$635.8K			
30	Sun 7/23	\$67.3K	\$262.4K	\$235.3K	\$9.7K	\$574.8K			
3-1 /	Mon 7/24	\$90.8K	\$128.0K	\$593.7K	\$31.0K	\$843.5K			
	Tue 7/25	\$171.4K	\$80.8K	\$580.3K	\$38.4K	\$870.9K			
	Wed 7/26	\$152.2K	\$152.0K	\$990.3K	\$34.2K	\$1.3M			
	Corridor Totals	\$889.3K	\$2.1M	\$5.4M	\$238.8K	Grand Total: \$8.7M			

May 16, 2018

9

8

1-895 NORTH-NORTH OF I-6...

BALTIMORE CITY: I-895 NOR ...

- Baltimore City (5)

Florida (404)

Georgia (57)

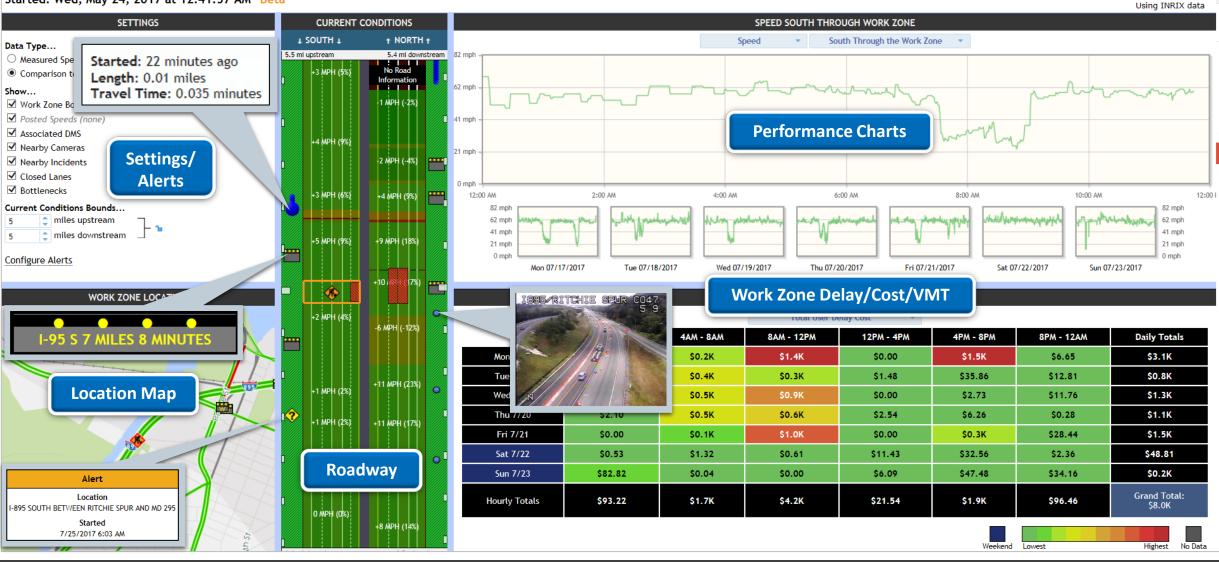
- Maryland (66)

## **RITIS:** Work zone delay monitoring



logged in as John Allen | logout

Planned Closure @ I-895 SOUTH - SOUTH OF EXIT 6 POTEE ST FROM MP 6.4 TO 5.0 [LONG TERM\_CONTINUOUS] Started: Wed, May 24, 2017 at 12:41:57 AM Beta

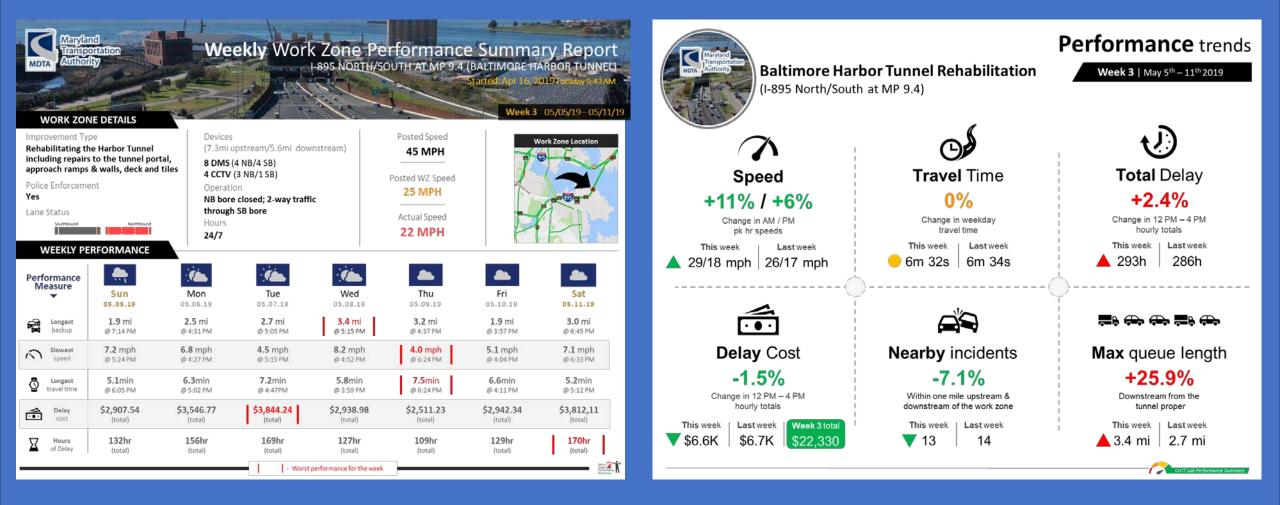


Dashboard-style work zone analytics with current conditions, performance charts, user delay cost and custom alerts.

# Work Zone Impact (weather infographic style)

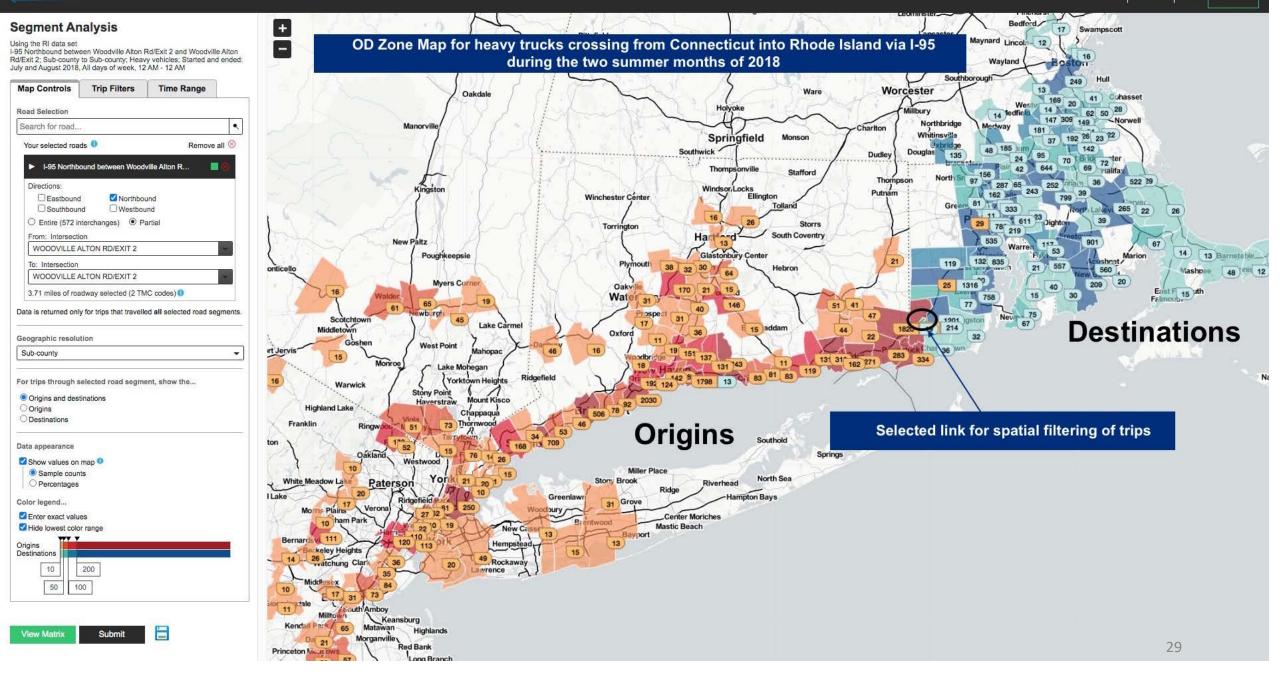
### Weekly Performance (front)

Performance Trends (back)

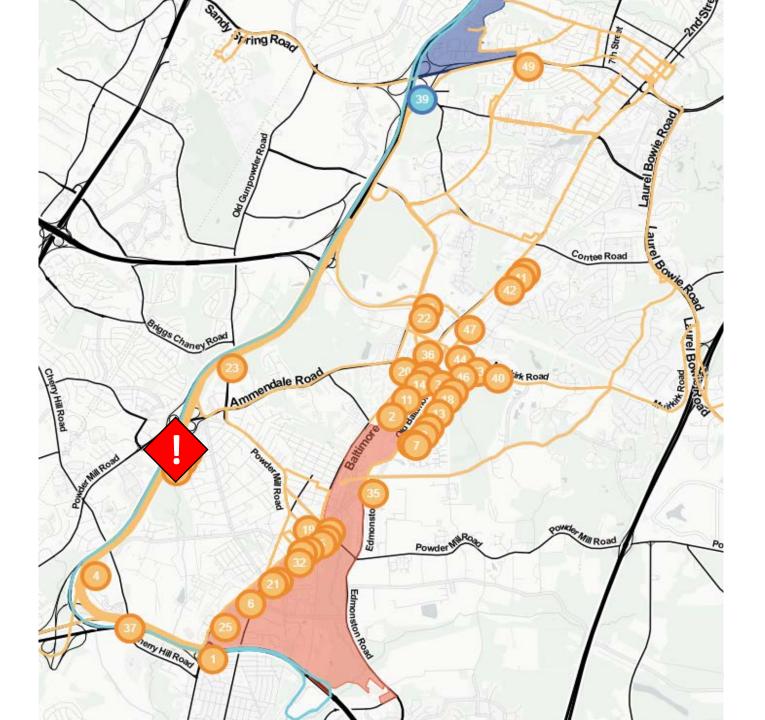


## Analyzing People Movement for Operations

#### Trip Analytics

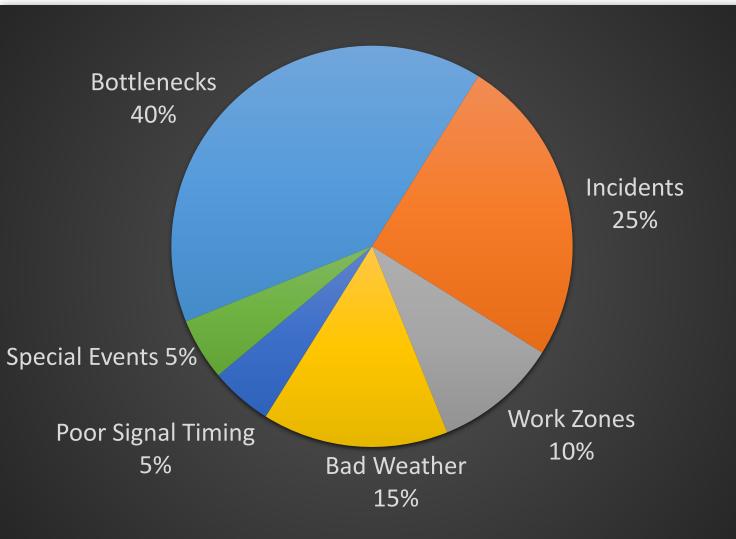


Ops Detour Analysis & Planning

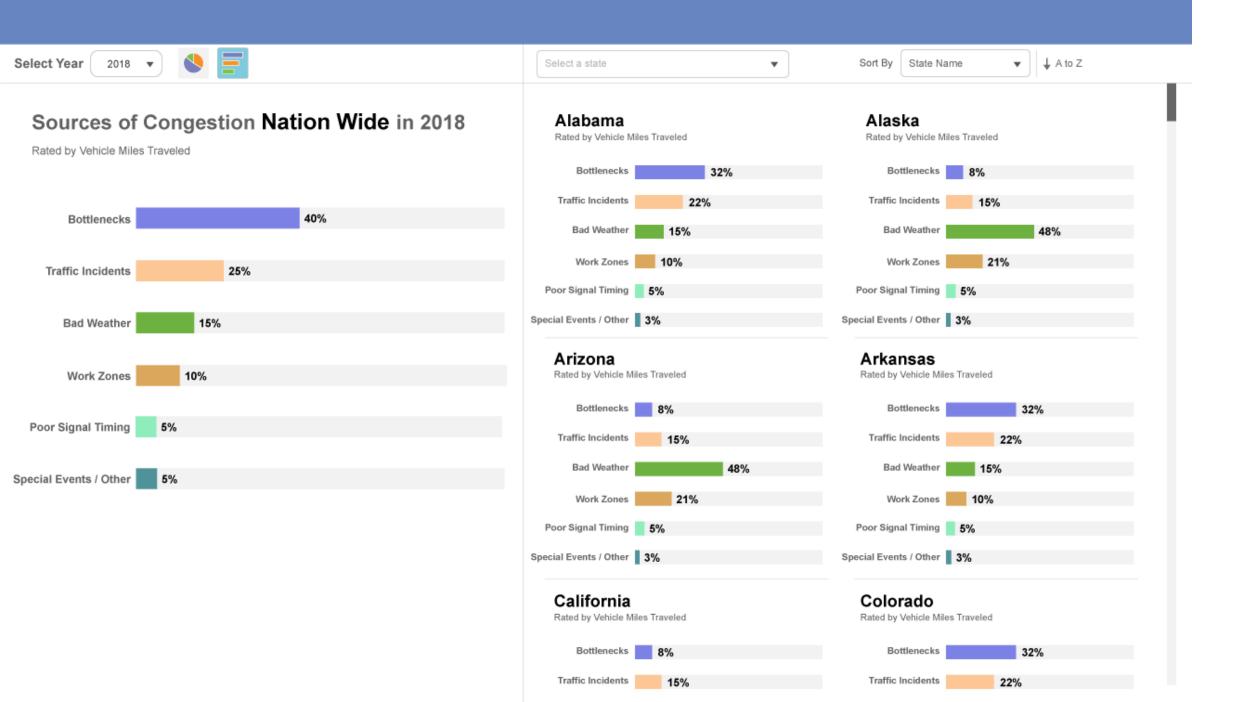


# The Causes of Highway Congestion pie chart...

- National statistic
- 14+ years old
- Largely modeled
- Still used extensively for BIG investment and spending decisions

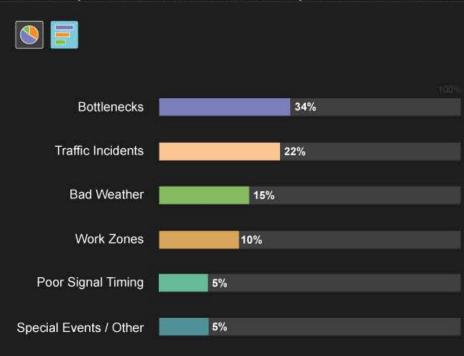






#### DELAWARE

#### Wednesday December 19, 2018 to Wednesday, December 26th, 2018



#### Summary

The numbers represent the total number of events for the entire county.

Bottlenecks: 1,982

Traffic Incidents : 1,120

Bad Weather: 434

Work Zone: 329

Poor Signal Timing : 109

Special Events / Other: 59

#### **Delay Cost**

° Total: \$51,000

Per VMT: \$50

Hours of Delay:

Person-hours: 343
 Vehcile-hours: 120

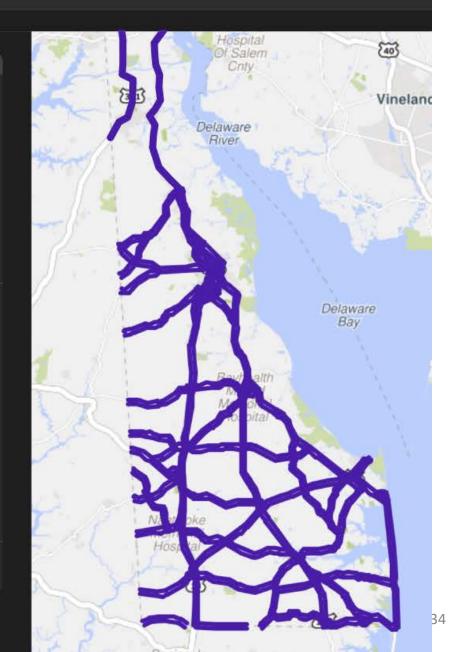
Vehicle miles traveled (VMT): ° Total: 873,000 miles

Passenger: 230,000 miles
 Commercial: 643,00 miles

Delay per VMT:

33 mins / mile

Data validity: 100%



#### UNIVERSITY OF MARYLAND COVID-19 Impact Analysis Platform

County A

States Counties Zoom to All states ✓ Show Social distancing index **Show National Statistics** Showing data for August 27, 2020 Vulnerable Mobility and Select metrics: Social Distancing Population Social % change in COVID death % staying Imported distancing home COVID cases consumption rate index Abbeville County, South Carolina 1.68% SERA Acadia Parish, Louisiana 2.49% SERA Social distancing index over time he has a later of the second state of the seco % staying home over time Imported COVID cases over time % change in consumption over time ىكىمىلەر لى ئىغ مىلە<mark>نىڭ ئالغانىڭ ئىڭ</mark> مەلى، ئېر ئى تەرىك يەپىك ئىك كەيكە<sup>ت</sup> كەركە ي COVID death rate over time Social distancing index 21 24 0 18 29+ Accompete County Miroin © 2020 University of Maryland

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MARYLAND TRANSPORTATION

NSTITUTE

### UMD COVID-19 Impact Analysis Platform: data.covid.umd.edu



<u>https://data.covid.umd.edu/</u>

## Resources (how to learn more)

- <a>www.ritis.org</a> (basic info and account requests)
- <a>www.ritis.org/tutorials/</a> (tutorial videos)
- <a href="https://matoc.org/training/">https://matoc.org/training/</a> (training webinar schedules)

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